

Revocation

Consumers have a legal right of withdrawal. The cancellation policy is only valid for consumers, i.e. for natural persons who enter into a legal transaction for purposes which can predominantly neither be attributed to their commercial nor to their self-employed professional activity. Entrepreneurs have no right of revocation. There is also no right of revocation for products manufactured according to customer specifications.

Revocation instructions

Right of revocation

You have the right to revoke this contract within fourteen days without giving reasons.

The time limit for revocation is fourteen days from the day on which you or a third party appointed by you who is not the carrier took or has taken possession of the goods.

In order to exercise your right of revocation, you must give us

Argotronic UG (haftungsbeschränkt)

Josef-Wirth-Weg 16a

80939 München

Germany

Phone: +49-89-28975037

Fax: +49-911-30844-23450

E-Mail: info@argusmonitor.com

by means of a clear declaration (e.g. a letter, fax or e-mail sent by post) of your decision to withdraw from this contract. You can use the attached model withdrawal form, but this is not mandatory.

In order to comply with the revocation period, it is sufficient that you send the notice of the exercise of the revocation right before the expiry of the revocation period.

Consequences of the revocation

If you cancel this Agreement, we will refund all payments we have received from you, including delivery costs (except for the additional costs resulting from your choosing a delivery method other than the cheapest standard delivery offered by us), immediately and at the latest within 14 days from the day we receive notice of your cancellation of this Agreement. We will use the same means of payment for this refund as you used for the original transaction, unless expressly agreed otherwise with you; in no event will you be charged any fees for this refund.

We may refuse to refund until we have received the goods back or until you can prove that you have returned the goods, whichever is earlier.

You must return or hand over the goods to us immediately and in any case within fourteen days at the latest from the day on which you inform us of the revocation of this contract. The deadline is met if you dispatch the goods before the expiry of the fourteen-day deadline.

You bear the direct costs of returning the goods.

They shall only be liable for any loss in value of the goods if such loss in value is due to handling of the goods which is not necessary for checking the nature, properties and functioning of the goods.

Exclusions for the right of revocation

The right of revocation does not apply to contracts:

- for the supply of sound or video recordings or computer software in a sealed package if the seal has been removed after delivery,
- for the delivery of personalized software licenses (e.g. license keys),
- for the supply of goods which are not prefabricated and for the manufacture of which an individual choice or destination by the consumer is decisive or which are clearly tailored to the personal needs of the consumer,
- for the delivery of goods, if these were inseparably mixed with other goods due to their nature after delivery.

Model withdrawal form

(If you wish to withdraw the contract, please fill in this form and send it back to us.)

To

Argotronic UG (haftungsbeschränkt), Josef-Wirth-Weg 16a, 80939 München, Germany

Fax: +49-911-30844-23450

E-Mail: info@argusmonitor.com

Withdrawal

I/We(*) hereby give notice that I/We (*) withdraw from my/our (*) contract of sale for the provision of the following service:

Ordered on (*)/received on (*):

E-Mail address of registration to enable a refund:

Name of consumer(s):

Address of consumer(s):

Date:

Signature of consumer(s)

(only if this form is notified on paper)

(*) Please delete as appropriate.